



January 13, 2009

To Whom It May Concern:

As the Director of the National Data Center, I have had the pleasure of knowing Rob Gerlach for the last seven years. Rob has been a tremendous Lead Programmer and an asset to our entire Operations team. I would like to take this opportunity to recommend Rob for any applicable job opportunities.

I feel confident that Rob will only continue to succeed in his future endeavors. Rob is a dedicated Lead Programmer and thus far his efforts have been exemplary. At work, Rob has proven to be a "take-charge" employee who is able to successfully identify solutions to troubles and implement them both a timely and efficiently manner.

Rob has assisted the Operations team, and other departments, as requested and without hesitation. Rob always makes himself available, and always puts our customer's interests first. In addition, Rob has successfully demonstrated excellent communication skills and leadership ability by communicating with all levels of management, and assisting new and junior programmers.

Again, I would like to recommend Rob for any opportunities he may choose to pursue.

Sincerely,

David M. Sullivan
Director, NDC Operations,
Time Warner Cable
512 Bank Street
Coudersport, PA 16915